



**St. Thomas Site** Administrative Office  
 1230 Talbot Street  
 St. Thomas, ON N5P 1G9

**Woodstock Site**  
 410 Buller Street  
 Woodstock, ON N4S 4N2

## Final IPAC Lapse Report

Part A: IPAC Lapse Description			
Premise/Facility under investigation (name and address): <b>West Lorne Dental Clinic – 188 Main St., West Lorne, ON, N0L 2P0</b>			
Type of Premise/facility (e.g., medical clinic, multi-service personal service setting): <b>Dental Clinic</b>			
Date the Medical Officer of Health or designate became aware of IPAC lapse: <b>Wednesday, July 5, 2023</b>			
Date IPAC lapse was linked to the premise/facility: <b>Wednesday, July 5, 2023</b>			
Source of IPAC lapse information (e.g., routine inspection, public complaint etc.): <b>Public Complaint</b>			
Summary Description of IPAC Lapse (4-5 sentences maximum): <ul style="list-style-type: none"> <li>• <b>Semi-critical, detachable dental devices were not being sterilized.</b></li> <li>• <b>Semi-critical, permanently attached dental devices were not covered with barriers.</b></li> <li>• <b>Some dental devices were in the “closed/locked” position AND were not fully disassembled during the cleaning/sterilization process.</b></li> <li>• <b>Inadequate storage of reprocessed critical and semi-critical dental devices.</b></li> <li>• <b>Inappropriate setup of reprocessing area.</b></li> <li>• <b>The available logs for all tests completed on the sterilizers were incomplete and unorganized.</b></li> </ul>			
Did the lapse involve a member of a regulatory college?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> NA
• If yes, was the issue referred to the regulatory college?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> NA
If applicable, were other stakeholders notified?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> NA
A concise description of the corrective measures required to address the lapse: <ul style="list-style-type: none"> <li>• <b>Detachable dental devices must be cleaned and sterilized (as per manufacturer’s instructions) after each patient.</b></li> <li>• <b>Permanently attached dental devices must be covered with barriers that are changed after each patient.</b></li> <li>• <b>Reusable dental devices must be in the “open” and “unlocked” position AND disassembled (as per manufacturer’s instructions) prior to cleaning and sterilizing.</b></li> <li>• <b>Dental devices are to be stored in a manner that prevents possible damage AND contamination to the item and its packaging.</b></li> <li>• <b>The reprocessing area must allow for one-way workflow.</b></li> <li>• <b>Logs of the sterilizer(s) are to be maintained and include the following: load control label (sterilizer number, load number, and date of sterilization); chart/printout of physical parameters of the sterilization cycle; load contents; person responsible; CI monitoring results; BI monitoring results; any malfunction and appropriate action taken.</b></li> </ul>			
Please provide further detail/steps, if applicable:			
Date any order(s) or directive(s) issued to the owners/operators, if applicable: <b>Section 13 issued on Thursday, July 6, 2023</b>			

**Part B: Initial Report**

Date of Initial Report posting: **Thursday, July 13, 2023**

Date of Initial Report update(s), if applicable: Click or tap to enter a date.

Additional comments or revisions (indicate the date of revision):

If you have further questions about this report, please contact [communications@swpublichealth.ca](mailto:communications@swpublichealth.ca)



Signature

**July 13, 2023**

Date

**Part C: Final Report**

Date of Final Report posting: **8/22/2023**

Additional order(s) or directive(s) issued to the owners/operators, if applicable: **Friday, July 14, 2023 RESCINDING of Section 13 issued**

Brief description of corrective measures taken:

- **All detachable dental devices are being cleaned and sterilized (as per manufacturer’s instructions) after each patient.**
- **All permanently attached dental devices are covered with barriers. These barriers are changed after each patient.**
- **Reusable dental devices are now being fully disassembled, cleaned and sterilized in the “open” and “unlocked” position (if applicable).**
- **Dental devices are stored in a manner that prevents possible damage AND contamination to the item and its packaging.**
- **The reprocessing area is set up to allow for a one-way workflow.**
- **Logs of the sterilizer(s) are maintained, and the clinic is now recording all the required information, which includes the following: load control label (sterilizer number, load number, and date of sterilization); chart/printout of physical parameters of the sterilization cycle; load contents; person responsible; CI monitoring results; BI monitoring results; any malfunction and appropriate action taken.**

Date all corrective measures were confirmed to have been completed: **August 18<sup>th</sup>, 2023.**

Additional comments: **A final inspection was completed on August 18<sup>th</sup>, 2023, to address all findings (including lower risk items). All corrective actions, including the items not mentioned above, were completed by the clinic.**

If you have further questions about this report, please contact [communications@swpublichealth.ca](mailto:communications@swpublichealth.ca)



Signature

**August 22, 2023**

Date